

Performance Measure Results

Program Year 2015

Carver County Key Performance Measurements Adopted by the Board



In 2010, the state Legislature create the Council on Local Results and Innovation to develop standard performance measures for cities and counties. The purpose of this program is to aid residents, taxpayers, and state and local elected officials in determining the efficiency and effectiveness of counties and cities in providing services and measuring residents' opinions of those services. In 2011, Carver County voluntarily agreed to participate in the program.

Carver County Mission:

To meet the service requirements and special needs of our residents in a fiscally responsible and caring way. We will plan the county's growth to preserve its uniqueness and will encourage rural and urban compatibility. We will protect our history while planning for a dynamic future.

Community goals and outcome/output measures associated with them:

Carver County's Strategic Plan outlines five goals. These goals are designed to serve as the foundation for all future strategies, work and priorities of the County. To define each goal statement, there is a distinctive and characteristic word which summarizes each goal: Communities, Culture, Connections, Finances and Growth. Within the document, four of the five goals are listed with performance measure(s) listed under. The goal of Culture was omitted from this report as none of the submitted performance measures align with the County's Culture goal statement.

I. Communities: Create and maintain safe, healthy, and livable communities

Public Safety

Part I & II crime rates

Part I crimes include: homicide, rape, aggravated assault, burglary, robbery, auto theft, theft, and arson

Part II crimes include: other assault, forgery, fraud, stolen property, vandalism, weapons, prostitution, other sex offense, narcotics, gambling, family/children crime, DUI, liquor laws, disorderly conduct, and other offenses

Deputy Response Time (average response time from call dispatched to first squad on scene for top-priority call)

Year	Part I	Part II	Deputy Response time (minutes)
2011	896	1,802	3.22
2012	865	1,627	3.06
2013	818	1,587	4.53
2014	865	1,645	3.36

Probation/Corrections:

Percent of adult offenders with a new felony conviction within 3 years of discharge. (1)

Year	Percent
2011	2.7% *
2012	6.3% **
2013	5.6% ***
2014	4.0% ****

(1) Three year recidivism was tracked. Only felony convictions were counted as recidivism for this result. Pre-Trial Supervision cases were excluded, as these cases are not formal "supervision" and we expect different results for cases placed on supervision post-adjudication.

*Sample generated from a Court Services Tracking System (CSTS) report of closed cases between 7/1/07 and 6/30/08. Out of the sample of 621 cases, a random selection of every 6 cases were selected to make an approximate 18% sample to track recidivism.

**Sample generated from a Court Services Tracking System (CSTS) report of closed cases from 4/1/09 to 4/1/10. Out of the sample of 644 cases, every 5 were selected to total a sample of 128 offenders, which is approximately a 20% sample. Recidivism was tracked on these cases. 8 offenders reoffended at a felony level.

***Sample generated from a Court Services Tracking System (CSTS) report of closed cases from 6/1/10 to 6/1/11. Out of the sample of 539 cases, every 5 were selected to total a sample of 107 offenders, which is approximately a 20% sample. Recidivism was tracked on these cases. 6 offenders reoffended at a felony level.

****Sample generated from Court Services Tracking System (CSTS) report of closed cases from 6/1/11 to 6/1/12. Out of the sample of 537 cases, the first three pages of clients were selected to total a sample of 125 offenders, which is approximately a 23% sample. Recidivism was tracked on these cases. 5 offenders reoffended at a felony level.

Public Health

Percentage of low birth-weight children**

Year	Carver County	Minnesota
2011	5.6%	6.5%
2012	5.3%	6.5%
2013	5.7%	6.5%
2014	5.7%	6.5%

Tobacco and Alcohol Use (Excessive Drinking)**

Year	Carver County		Minnesota	
	Tobacco	Alcohol Use (excessive drinking)	Tobacco	Alcohol Use (excessive drinking)
2011	15.0%	20.0%	19.0%	20.0%
2012	15.0%	22.0%	18.0%	19.0%
2013	15.0%	25.0%	17.0%	20.0%
2014	14.0%	26.0%	16.0%	19.0%

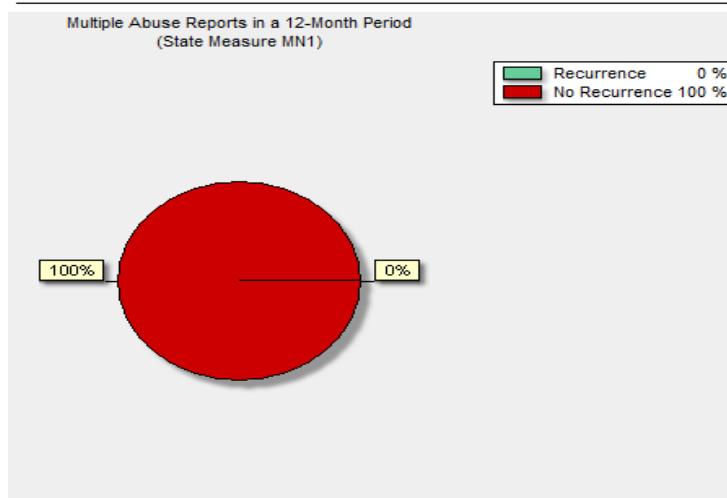
** www.countyhealthrankings.org

Social Services

Percentage of children where there is a recurrence of maltreatment within 12 months following an intervention

Year	Percent
2011	9.4%
2012	0%
2013	0%
2014	0%

MN1: Of all children who were victims of substantiated child abuse and/or neglect during the reporting period, what percentage had a subsequent substantiated allegation within twelve months?



Elections

Accuracy of post-election audit (Percentage of ballots counted accurately)**

Year	Percent
2010	100%
2012	100%
2014	100%

**next election is in 2016

Environment

Amount of hazardous household waste and electronics collected

Year	Household Hazardous Waste Recycled (tons)	Electronics Recycled (tons)
2011	489	286
2012	488	276
2013	526	316
2014	506	292

III. Connections: Develop strong public partnerships and connect people to services and information.

Social Services

Workforce participation rate among the Minnesota Family Investment Program (MFIP) and Diversionary Work Program (DWP) recipients**

Year	Rate
2011	50.1%
2012	55.4%
2013	52.8%
2014	53.8%

**Percent of MFIP/DWP adults working 30 or more hours per week or off cash assistance three years after baseline

Library

Number of annual visits per 1,000 residents

Year	County Population	Library Visits	Visits per Thousand
2011	92,104	584,998	6.4
2012	93,584	580,242	6.2
2013	95,463	557,219	5.8
2014	97,166	551,358	5.7

Veterans Services

Dollars brought into County for Veterans' benefits

	2014	2013	2012
Federal			
Compensation & Pension	\$ 10,071,324	\$ 8,791,000	\$ 7,460,000
Education & Vocation Rehab	\$ 1,829,524	\$ 1,705,000	\$ 1,662,000
Insurance & Indemnities	\$ 288,026	\$ 419,000	\$ 489,000
Medical Care	\$ 8,212,363	\$ 9,063,000	\$ 7,880,000
State			
State Soldiers Assistance Program	\$ 15,797	\$ 19,610	\$ 11,914

IV. **Finances:** Improve the County's financial health and economic profile.

Financial

Bond ratings are expressed as letters ranging from 'AAA', which is the highest grade, to 'C' ("junk"), which is the lowest grade. An issuer that is rated AAA has an exceptional degree of creditworthiness and can easily meet its financial commitments. Carver County's ratings were issued by Standard & Poor's (S&P) Rating Services.

Year	Rating
2011	AAA
2012	AAA
2013	AAA
2014	AAA

V. **Growth:** Manage the challenges and opportunities resulting from growth and development.

Taxation

Level of assessment ratio (If the median ratio falls between 90% and 105%, the level of assessment is determined to be acceptable.)

Year	Percent
2011	94.7%
2012	93.7%
2013	96.3%
2014	95.0%**

** Based on 2014 assessment for the sales during 2014, brought forward for 2015 assessment.

Public Works

Hours to plow complete county road system during a snow event (provided by Public Works Staff)

Year	Hours (estimate)
2011	8 to 10
2012	8 to 10
2013	8 to 10
2014	8 to 10

Average county pavement condition rating*

Year	Rating
2011	74.3
2012	80.3
2013	79.2
2014	76.9

*Based on OCI Segment Rankings: 85+ Excellent, 55-84 Acceptable, 0-55 Failed